



YMCA of WNC Membership Military Appreciation Question & Answer

1. Who is eligible? All veterans and active duty military.

2. How do I sign up?

Veterans and Active Military can visit any <u>YMCA of WNC location</u> to begin their membership. A form of payment and a waiver will need to be completed on site along with photo ID and verification.

3. What verification is needed?

Interested applicants should apply in person to get the special rate, and must present a valid military or veteran ID card, a DD214 form showing release from active duty, or a driver's license indicating a veteran designation.

4. How much is membership?

There are several types of membership available with corresponding rates. All types are covered under this agreement and are eligible as long as the Veteran/Active Military individual is a member. The Military Appreciation Program will use the YMCA of WNC well-being rates.

5. Are there joining fees?

No, per this agreement, there are no joining fees for Veterans and Active Military. However, any previous balances or costs incurred for overdraft are the responsibility of the individual and must be rectified prior to reactivation.

6. How do I pay the YMCA for my membership?

Members will have a credit card, debit card or voided check on file to be drafted monthly for their membership. It will be drafted either the 1st or the 15th of each month and will be discussed upon registration.



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7. How long do I have to stay a member?

There is no cancellation fee for you to terminate your membership. However, the YMCA does require 30 days written notice. Please stop by any location to complete the necessary paperwork.

8. I already have a YMCA membership, what do I do?

Great! It is easy to transfer your membership into this category. Please stop by the Member Service Desk at the YMCA to complete the change. This may not impact your monthly rate.

9. Can I have other people on my membership?

YES, there are several membership options for individuals living in the same household (same address). However, the Veteran/Active Military individual must be a YMCA member in order to extend coverage to additional members of the household. For example, if your roommate would like to be a member of the Y, you can take out a two adult household membership as long as the Veteran/Active Duty individual becomes or is a member.

10. I have a household membership and have three children ages 15, 17 and 22. Can my children remain on my account?

The children under 21 can be included on a household membership. Once they are over 21, they can continue to be on the account with an additional fee of \$20.00 per month for the 3rd adult. The cost of the \$20 per month will be the responsibility of the Veteran/Active Duty individual.

11. I'd like to sign my child up for swim lessons. Do I have to be a YMCA member?

No, the YMCA has many <u>programs</u> that are open to both YMCA members and non-members. One benefit of membership is that you pay a lower rate for programs including swim lessons. The child must be a YMCA member to be eliqible for the member rate for a program.

12. I will be unable to use my membership for a month. What are my options?

Memberships may be put on hold with a 30-day written notice to begin a hold.

13. Even with the support from Military Appreciation, I can't afford the membership rate.

The YMCA of WNC serves people of all ages, backgrounds, abilities and incomes. It is our belief that no one should be turned away for their inability to pay. Through the application-based <u>Y-Access program</u>, we offer sliding scale fees designed to fit each individual or family's financial situation. To learn more, please contact the Member Service Desk at any of our YMCA of WNC locations.



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14. Can I join Westridge CrossFit?

YES! <u>Westridge CrossFit</u> at the Ferguson Family YMCA is open to all Y members for an additional program fee. Learn more at: https://www.ymcawnc.org/programs/health-fitness/westridge-crossfit

15. Can I participate in the YMCA membership referral program?

YES, refer a friend to the Y and when they become a member, we will give you one month for free. Friends referred must join as a full paying member of an Adult, Senior Adult, Household, or Senior Household membership. Qualifying members can refer up to six friends per year.

16. What are the YMCA of WNC locations?

Asheville YMCA	
30 Woodfin Street, Asheville, NC 28801	828 210 9622
Corpening Memorial YMCA	
348 Grace Corpening Drive, Marion, NC 28752	828 659 9622
Ferguson Family YMCA	
31 Westridge Marketplace, Candler, NC 28715	828 505 3990
Hendersonville Family YMCA	
810 6th Avenue West, Hendersonville, NC 28739	828 697 9622
Reuter Family YMCA	
3 Town Square Blvd, Asheville, NC 28803	828 651 9622
5 Town Square Biva, Ashevine, Ne. 20005	020 031 3022
Woodfin YMCA	
40 N. Merrimon Avenue, Ste. 101, Asheville, NC 28801	828 505 3990

PLEASE REFER TO THE YMCA OF WNC MEMBERSHIP GUIDE FOR ADDITIONAL POLICIES AND GUIDELINES.